**Role plays**

1. Your client comes back soon after manicure with a gel nail broken. She thinks this is your fault.
2. A trainee comes to the salon to agree about the practice. You want/don’t want to accept her.
3. Your client can’t decide about her manicure design/shape/style. Help her.
4. After the manicure is done your client finds out that she has forgotten her money.
5. The client wants gold (or any other colour) nail varnish but you don’t have it.
6. You have made fingernail shape different than the client has asked for.
7. The client calls to postpone her appointment for today.
8. The client arrives quite late for her appointment. You can’t do complete manicure for her because the next client is coming soon.
9. You are calling your client that her appointment is postponed.
10. The client is very curious and touches your instruments and equipment all the time.
11. The client complains that after taking off gel nails her nails split.
12. The client wants to choose manicure design for her wedding/birthday/etc.
13. You talk with your colleague/trainee how to choose the best manicure kit.
14. In the middle of the pedicure your client gets an emergency call and has to rush immediately.
15. You talk with a supplier about delivery of professional materials/goods.
16. You talk to the representative of a company whish offers professional seminar.
17. Client asks to apply her own design but after applying isn’t satisfied.

**Izglītības iestāde:** Kuldīgas Tehnoloģiju un tūrisma tehnikums

**Izglītības programma:** Nagu kopšanas pakalpojumi

**Kvalifikācija:** Manikīra un pedikīra speciālists

**Mācību priekšmets:** Pirmā profesionālā svešvaloda (angļu valoda)

**Darba autors:** Aija Rutule

**Metodiskā darba nosaukums:** Tēmas lomu spēlēm/dialogiem